



Managed IT Services

Managed IT Services from Star Managed Services give you the latest tools to optimize your IT infrastructure for productivity, security and to minimize downtimes. We handle all the details. Your dedicated project manager will ensure the successful completion of each project- on time and on budget.

EXPERIENCE A NEW LEVEL OF EFFICIENCY AND PRODUCTIVITY.

Leading companies succeed by concentrating on what they do best. Eliminate distractions and maximize the return from your investment by letting our experts manage your technology systems. We specialize in proactive, cost-effective support with a focus on the delivery of measurable business benefits. Through remote monitoring, potential problems are identified and solved before they impact performance. Every aspect of the customer experience is measured. During quarterly reviews we meet with you to share performance results and discuss opportunities to improve systems and processes. Leveraging our expertise and experience, we offer a customized approach to designing, developing, and implementing end-to-end solutions scaled to meet your needs. Every so often, a strategy appears that allows you to cut expenses without negatively impacting productivity.

A True IT Partnership:

We have built a program that aligns our technology support with business services and focuses on how we can increase profits and reduce risk with IT. We will provide proactive monitoring, management, support and planning to ensure optimum uptime for your business and help you keep up with technology changes.

We will build a plan to ensure reliability and predictability in your IT operations by gaining a full understanding of your current structure and outlining a plan to stabilize and standardize that includes a predictable budget.

Our customers see immediate results. A regular maintained network means fewer failures, yielding higher productivity and savings on support costs for you.

At the same time, your exposure to security risks is dramatically lessened, and frustration from unstable IT resources vanishes. We allow our customers to focus on their core business functions by taking the worry out of owning a computer network.

HONESTY • INTEGRITY • CUSTOMER FIRST • PROFESSIONAL • COMPETITIVE • PASSIONATE

SOLUTIONS FOR YOUR BUSINESS MANAGED SERVICES



Program Features:

PREVENTATIVE MAINTENANCE

Ensures that your servers, PCs and other vital network devices function optimally. This improves reliability and security.

EMAIL PERFORMANCE MONITORING

Monitoring of every device and system connected to your email service. We stay constantly aware of the user email experience.

24/7 PERFORMANCE MONITORING

Ensures all of critical network devices that compromise your business network are healthy and functioning reliably and optimally.

FIREWALL MANAGEMENT

Continually manages the operation and effectiveness of your corporate firewall. A complex system that needs thorough attention to keep your business secure.



With our full portfolio of offerings, Star Managed Services can tailor a set of solutions to meet your specific needs. We can complement your current IT staff, enabling them to focus on business specific needs. We can also manage your entire IT infrastructure, both physical and virtual.

SECURITY POLICIES AND CONFIGURATIONS

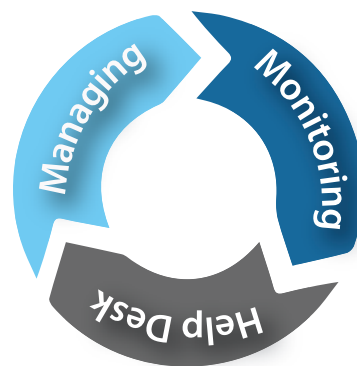
Uses properly designed and implemented security and user policies to ensure your network is secured from the inside out. We report any infractions that occur.

EMAIL CONTENT FILTERING

Proactively blocks SPAM email, reducing the amount of time your employees spend reading and deleting unwanted and unsolicited emails.

VIRTUAL CHIEF INFORMATION OFFICER

vCIO is assigned to your account to ensure that the correct technology maturity plan is in place to meet your business goals.



Star-Q solutions will enable your business to leverage the most powerful and scalable cloud technology available in the market today. Star-Q allows organizations to work anytime, anywhere without requiring high powered, overpriced hardware.

Let us help you take the hassle out of the management and maintenance of your critical technology systems so you can focus more on your business. Please contact us at 713.461.5382.

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