



April 24th, 2008

Stargel Office Solutions
4700 Blalock
Houston, Texas 77041

RE: FCS, Inc. Toshiba E-Studio 351C #10712

Dear Mr. Jack Stargel,

I would like to thank you for providing all the services you pledged. As promised, your staff and the Toshiba products have dramatically increased our efficiency and quality, while actually reducing our costs.

In particular, your customer service has been outstanding. From the rare instances where we have had a mechanical issue, to one of our numerous questions, your support staffs quick response has always made us feel like they are part of our team.

Stargel Office Solutions is "Best of Class" and we look forward to a long and growing relationship.

Very truly yours,

W. Ward Black
President
Forward Claims Services, Inc.

Multi-Line Adjustments & Private Investigations

License # A09879

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